

# **Adults' Health and Wellbeing Commissioning Group**

A meeting of Adults' Health and Wellbeing Commissioning Group was held on Tuesday, 28th March, 2017.

**Present:** Ann Workman (Chairman),

Councillor Jim Beall, Emma Champley, Liz Hanley, Paula Swindale

**Officers:** Michael Henderson, Lisa Tague, Zoe Flood, Tanja Braun

**Also in attendance:**

**Apologies:** Sean McEneany, Sarah Bowman-Abouna

## **1 Declarations of Interest**

There were no declarations of interest.

## **2 Minutes of the meeting held on 28 February 2017**

The minutes of meeting held on 28 February 2017 were confirmed as a correct record.

## **3 Commissioning Plan/Forward Plan**

Members considered a revised table of potential joint commissioning topics.

Discussion:

- The CCG to look at including relevant contract end dates in the table to help with planning.
- It was agreed that it would be useful for this group to have an understanding of the commissioning landscape across mental health as there may be overlaps or more work we could do together.
- There was a discussion on bariatric care and how the system was looking to develop in order to help people with these needs.
- There was a query on the accuracy of some of the end dates detailed for contracts. These would need to be updated.

RESOLVED that the table and discussion be noted/actioned as appropriate.

## **4 Home Improvement Agency**

Members were provided with a report that had been presented to the Adult Board in February and set out the intentions for re-commissioning the Home Improvement Agency Service 2017 - 20.

It was explained that the existing contract would end at the end of June 2017 and it was proposed that any new contract be capped on the Home

Improvement Agency element.

Discussion:

- It was noted that this was a highly valued service by the community.
- CCG asked for the review of the service to be shared to help understand how well it was working - tell the story. This could be done when the contract was awarded in June.

RESOLVED that the report discussion be noted.

## **5 Carer Service Update**

Members received an update on progress relating to the carer support contract.

Members were reminded of previous discussions and decision around this contract and a new model of Carers support that was planned to start not later than January 2018.

Members were provided with:

- Details of outcomes from discussions with the current provider.
- An impact assessment
- A presentation relating to the operation and potential of a Carers Hub.

Members noted that the Carers' Hub would become part of the overall Stockton Information Directory and would include three main elements:

- Local Carers Register
- Carer's Wellbeing Wheel
- carers self-assessment and Resource Allocation System

Discussion could be summarised as follows:

- It was explained that the online self-assessment would show an indicative budget.
- Taking account of responses to questions, the system could recognise what support that person may need and provided information about support available, regardless of whether they were entitled to a budget. Information was also available on the Hub even if the user did not register.
- It was noted that there had not been any testing with the public to date.
- An engagement and communication plan had been developed.
- The CCG indicated that it would be interested in looking at how details of people registering on the Hub could be shared with primary care. Information on carers should also flow in the other direction i.e primary care to social care and other Council services.

- The Group saw a role for Health Ambassadors in this area.
  - The Group agreed that the launch of the Hub should be soft and time should be taken to ensure that the system was robust.
  - It was recognised that some people did not have access to the internet and this was of concern to the Group. It was noted that work would be undertaken with library staff to facilitate members of the public using internet access, located in libraries. It was agreed that it would be useful to have some further information about plans for those who didn't have access to the internet, as this would be useful to elected members and other organisations.
  - It was agreed that there needed to be a strong campaign raising awareness of the hub e.g. Stockton News, Stockton Information Directory Newsletter, GP waiting rooms etc. Access would also be encouraged via a range of organisations and the current carer services provider would have a role in linking carers to the Hub.
  - There was a discussion around maintenance of the information held about those registering at the Hub. It was agreed that it would be important to ensure this information was kept up to date.

RESOLVED that the report and discussion be noted/actioned as appropriate.